

IN THE UNITED STATES DISTRICT COURT FOR  
THE EASTERN DISTRICT OF VIRGINIA  
Alexandria Division

ALISHA W. WILKES,	)	
	)	
Plaintiff,	)	
v.	)	Civil No. 1:10-cv-01160 (CMH-TRJ)
	)	
EXPERIAN INFORMATION	)	
SOLUTIONS, INC., et al.,	)	
Defendants.	)	

**PLAINTIFF'S ANSWERS TO INTERROGATORIES OF GMAC MORTGAGE, LLC**

The Plaintiff, ALISHA W. WILKES ("Ms. Wilkes"), by counsel, provides her answers to GMAC Mortgage, LLC's ("Defendant") First Set of Interrogatories and states as follows:

OVERVIEW

1. Ms. Wilkes does not agree to follow Defendant's "instructions" accompanying its discovery requests to the extent that they purport to impose duties inconsistent with duties proscribed by the Rules of Court and any discovery orders entered by the Court in this matter.
2. Ms. Wilkes does not agree to use Defendant's proposed definitions to the extent the proposed definitions differ from the meaning of those words in common usage or as provided by the Rules of Court and any discovery orders entered by the Court in this matter.
3. Ms. Wilkes' responses are based upon the best information currently available to her. She reserves the right to amend, supplement or correct her responses if and when she discovers other or additional information.



9. Set forth each and every application of law to fact, activity and/or communication upon which you rely to support your contention that Defendant violated section 1681s-2(b) of the Fair Credit Reporting Act as alleged in Count Eight of your Complaint, and state the basis for your contention(s), including but not limited to (a) the number of violations you allege; (b) the date(s) of the alleged violation(s), (c) the basis for your contention that the alleged violation(s) was negligent, if you do so contend; and (d) the basis for your contention that the alleged violation(s) was willful, if you do so contend. In your response, identify all persons with knowledge of the facts set forth in your response, and identify all documents which relate to or support your response to this Interrogatory.

**ANSWER:**

GMAC was party to the state court action. It was served with a verified complaint in late 2008 or early 2009. GMAC entered an appearance in the state court action and was represented by counsel throughout. It participated in the two day trial and signed the final order of the case in which the court held Ms. Wilkes was not responsible for the GMAC account. GMAC had actual knowledge that Ms. Wilkes was not obligated on the GMAC account. The final order was entered in February 2010.

After the final order was entered, GMAC did not remove the GMAC account from Ms. Wilkes credit file even though it had actual knowledge that she was not obligated on that account. Ms. Wilkes was forced to send dispute letters to Experian, Trans Union, and Equifax. As a result of these disputes, Experian and Trans Union sent GMAC approximately five ACDVs notifying GMAC that Ms. Wilkes was disputing the GMAC account. The ACDVs cited true identity theft as the reason for Ms. Wilkes' dispute. GMAC upon receiving these ACDVs did not conduct a reasonable investigation; it did not even conduct an investigation. It simply conducted a cursory review of its own computer system to match certain personal identifiers. No further actions were

13. Identify and state with specificity any and all damages which you are claiming herein as a result of the alleged actions or omissions on the part of Defendant, if any, including but not limited to any and all actual damages, consequential damages, financial damages or out-of-pocket expenses. In your answer, state the basis for your claims, including but not limited to the nature and amount of each item of damages sought by you, when the damages were allegedly suffered, the date each item of damage was incurred, the amount of compensation that you allege that you are entitled to from the loss, how the figures used in computing the value of each item of damage were computed, and the basis of your contention that Defendant's actions proximately caused each item of damage(s) you identify. In your response, identify all persons with knowledge of the facts set forth in this response, and identify all documents which relate to or support your response to this Interrogatory.

**ANSWER:**

Ms. Wilkes seeks actual damages, most of which are not liquidated and do not lend themselves to a statement of calculation. *Williams v. Trader Pub. Co.*, 218 F.3d 481, 486-487 (5th Cir. 2000); See *Burrell v. Crown Central Petroleum, Inc.*, 177 F.R.D. 376, 386 (E.D.Tex.1997). Such damages will be determined by the jury in this matter.

The damage to Ms. Wilkes' credit rating caused unliquidated economic damages in the form of lost credit capacity and a decreased credit score. Ms. Wilkes has suffered general damages in the form of damage to reputation. Ms. Wilkes suffered lost opportunities to obtain credit in the form of an unspecified number of credit offers that Ms. Wilkes did not receive. Ms. Wilkes has experienced credit denials based on a review of her credit file/credit scores. Plaintiff's credit denials included: (see Ms. Wilkes' Documents Bates Stamp Nos. 200001 – 200004). The Plaintiff incorporates the expert witness report provided by Evan Hendricks.

Ms. Wilkes' economic damage also includes the considerable time, effort and expense she

has been forced to expend attempting to force the Defendants to comply with its statutory obligations, including telephone calls, writing letters and litigation. Ms. Wilkes has estimated the total time spent in her attempts to resolve her dispute to be approximately 40 hours (from 3/10 – to present). Plaintiff earned roughly \$19.00 per hour. The estimate of time lost as a dollar impact is thus \$760.00.

In lieu of actual damages, the jury could award statutory damages between \$100.00 and \$1,000.00 15 U.S.C. §1681n (e.g. *Saunders v. B.B. & T. of Virginia*).

Ms. Wilkes has endured substantial and ongoing emotional and mental anguish and loss of self-esteem because of this ordeal to recapture her good name and credit. Ms. Wilkes suffers anxiety when considering seeking additional credit because she believes, justifiably, that she will be forced to once again subject herself to the humiliation of having to explain the false information that has been and continues to be circulated about her. As a result, Ms. Wilkes suffered from a loss of appetite, noticeable weight loss, social anxiety, a constant fear or uneasiness, difficulty sleeping, unusual nightmares, trouble relating to other people, emotional blunting, feelings of unreality, the inability to concentrate at work, stress-related neck, shoulder, and back pain.

Ms. Wilkes sought help from her family doctor - Victoria Hammonds, MD. Ms. Wilkes was prescribed certain medication to help her cope with these recent discoveries. Ms. Wilkes eventually moved in with her father and began seeing a local doctor there - Dr. Elaine Price in which she continued with her treatment.

Ms. Wilkes was forced to file a lawsuit in the Prince William County Circuit Court as GMAC, among others, were trying to foreclose on her home. The Prince William County litigation took over 14 months and trial lasted two full days. The presiding judge issued a written opinion that took an additional few weeks. All the while, Ms. Wilkes was suffering from extreme emotional distress and anxiety as she did not want to lose her home. The judge ruled in Ms.

The foregoing Answers to Interrogatories from Plaintiff are true and correct to the best of my knowledge and belief. Legal allegations and information provided herein from Defendants or third parties are as advised by my attorneys rather than upon my personal knowledge.

\_\_\_\_\_  
ALISHA W. WILKES

STATE OF WEST VIRGINIA

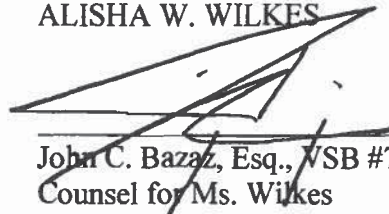
CITY/COUNTY OF \_\_\_\_\_, to-wit:

The foregoing instrument was subscribed and sworn before me this \_\_\_\_\_ day of May 2011 by Alisha W. Wilkes.

\_\_\_\_\_  
Notary Public

My commission expires: \_\_\_\_\_.

ALISHA W. WILKES

A handwritten signature in black ink, appearing to read 'John C. Bazaz', is written over a horizontal line. The signature is stylized with a large, sweeping 'J' and 'B'.

John C. Bazaz, Esq., VSB #70796

Counsel for Ms. Wilkes

Law Offices of John C. Bazaz, PLC

4000 Legato Road, Suite 1100

Fairfax, VA 22033

Telephone: 703-272-8455

Facsimile: 703-596-4555

[jbazaz@bazazlaw.com](mailto:jbazaz@bazazlaw.com)

Certificate of Service

I certify that on the May 3, 2011 the foregoing was e-mailed to:

Leonard Anthony Bennett, VSB #37523  
Consumer Litigation Assoc PC  
12515 Warwick Blvd, Suite 100  
Newport News, VA 23606  
757-930-3660  
Fax: 757-930-3662  
Email: lenbennett@cox.net  
Counsel for Ms. Wilkes

John C. Lynch, Esq., VSB #39267  
Ethan G. Ostroff, Esq., VSB #71610  
Troutman Sanders LLP  
222 Central Park Ave., Suite 2000  
Virginia Beach, VA 23462  
757-687-7765  
Fax: 757-687-1504  
Email: john.lynch@troutmansanders.com  
GMAC Mortgage, LLC

Matthew James Erausquin, VSB #65434  
Consumer Litigation Associates PC  
1800 Diagonal Road, Suite 600  
Alexandria, VA 22314  
703-273-6080  
Fax: 888-892-3512  
Email: matt@clalegal.com  
Counsel for Ms. Wilkes

Brian Nelson Casey, Esq., VSB #26710  
Taylor & Walker PC  
555 Main St  
PO Box 3490  
Norfolk, VA 23514-3490  
(757) 625-7300  
Email: bcasey@taylorwalkerlaw.com  
America Funding, Inc.



John C. Bazaz, Esq., VSB #70796  
Counsel for Ms. Wilkes  
Law Offices of John C. Bazaz, PLC  
4000 Legato Road, Suite 1100  
Fairfax, VA 22033  
Telephone: 703-272-8455  
Facsimile: 703-596-4555  
jbazaz@bazazlaw.com